

# **GUEST MANAGEMENT**

## Efficiency combining personal service with machine-driven processes



You never get a second chance to make a first impression, so Liga Travel guarantees successful management of your guests every time. Whether your event is large or small, it is in safe hands with us: from conferences, receptions, tributes and galas to kick-off meetings, sports events, anniversaries and incentive trips, as well as international trips with a range of target groups. In a world of automation, we offer a tailored, personal service – before, during and after your event or trip!

### COMPREHENSIVE SERVICES



Ξ

**Contingency Planning** hotel management,

ticket management



**Managing Invitations** invitations, registration, confirmation

# 

**On-site Services** managing arrivals/departures, cloakroom, seating, ticketing

# 

Data Management

cleansing, importing,

exporting, interfaces with databases

**On-site Accreditation** with real-time comparison (online & offline)

Follow-up image gallery, surveys, reporting

**Data Security** in accordance with German standards

Graphics online and offline, with consistent corporate branding

# **OUR HIGHLIGHTS**

German Cup final 2018: managing invitations, organizing travel, transport logistics, destination management for Eintracht Frankfurt, delegation, sponsors and fans

DFL-Supercup 2015-2019: hospitality - quest handling, seating, coordinating hotels and shuttles for annually 1,500 invited guests (online and on site)

**UEFA Champions League and UEFA Europa League trips:** managing invitations, data and contingencies, on-site services, follow-up, organizing travel, on-site transport logistics

Liga Travel GmbH A joint venture of DFL Deutsche Fußball Liga and **GBT Deutschland** 

T +49 69 65005 400 E info@ligatravel.de W ligatravel.de

Guiollettstr. 44-46 60325 Frankfurt | Main, Germany